



MAHARASHTRA STATE WAREHOUSING CORPORATION
583/B, Market Yard, Gultekadi, Pune-37.

Telephone 020-24206838/831/830 website- www.mswarehousing.com email – info@mswc.in

Tender Notice No MSWC/Computer/02/2024 (Extension I)

Tender Notice no MSWC/Computer/02/2024 for Installation and Maintenance of internet leased line1:1 for MAHARASHTRA STATE WAREHOUSING CORPORATION (MSWC) was published in Daily Lokmat Pune Editions on 02/09/2024. The date of sale of tender and submission of tender has been extended up to 20/09/2024 at 5.00 p.m and Tender will be opened on 23/09/2024 at 11.30 a.m. The already submitted tenders will be valid for competition.

The other terms & Conditions will remain same. The tender notice and tender document is available on our website www.mswarehousing.com

Chairman & Managing Director

MAHARASHTRA STATE WAREHOUSING CORPORATION (MSWC)

583/B, Market Yard, Gultekdi, Pune 411014

www.mswarehousing.com

Tender Notice No MSWC/ Computer/02/2024

TENDER FORM

TENDER COPY ISSUED

To Shri _____

NAME OF THE WORK: - Supply, Installation and Maintenance of internet leased line1:1 for MAHARASHTRA STATE WAREHOUSING CORPORATION (MSWC).

DATE OF ISSUE OF TENDER FORM: - 02.09.2024 To 11.09.2024 Upto 5.00 p.m.

DATE OF SUBMISSION: - From 02.09.2024 To 11.09.2024 upto 5.00 p.m.

DATE OF OPENING: - 12.09.2024 at 11.30 a.m

EARNEST MONEY DEPOSIT: - Rs. 5,000/-

COST OF BLANK TENDER FORM: - Rs. 1180/- (1000+18% GST)

TIME PERIOD: - 2 Years

INSTRUCTIONS TO BIDDERS

1) Scope of Work:

Supply, Installation and Maintenance of internet leased line 1:1 for MAHARASHTRA STATE WAREHOUSING CORPORATION (MSWC) for Internet Connectivity.

1) Qualification Criteria For Bidders

1. This invitation for bids is open to all firms\Entrepreneurs who are eligible to do business in India under relevant Indian laws as is in force at the time of bidding except those who have been declared by any agency of the Government of Maharashtra to be ineligible to participate for corrupt, fraudulent or any other unethical business practices during the period for which such ineligibility is declared.
2. MAHARASHTRA STATE WAREHOUSING CORPORATION (MSWC) reserves the right to reject any or all tenders without assigning any reason. MSWC also reserves the right to accept the tender in part or distribute the tender amount to the number of contractors. If contractor refuses to carry out the work on the ground that his tender has not been accepted in full, his earnest money deposit will be forfeited and he will be responsible for any loss on account of such refusal.
3. Bidder should have installation base of 30/40/45 mbps internet leased circuits in Pune, provide documentary evidence of the same.
4. Bidder should have National class A ISP, provide certificate for the same.
5. Bidder should have supplied internet bandwidth to at least one urban local body in India.
6. Bidder should have its own fiber backbone with auto switch over.
7. To maintain redundancy of internet leased line of service provider, existing service provider of Internet leased line other than 40 MBPS internet leased line are not eligible for this tender.

2) Conditions of Contract for Vendor

The Bidder shall furnish following as part of its bid

1. Contractor will have to commission the lease line (Internet) within 21 days from the date of issuing the work order.
2. The rates quoted should be inclusive of all taxes, duties, etc. No price escalation will be allowed due to any reason. The offer should be firm without any uncertain liability.
3. The bidder is requested to go through the tender document before filling the tender.

4. Rates should be quoted in words and figures.
5. If the bidder withdraws his tender before the date of letter informing him about the acceptance of the bidder or the bidder backs out from the work after executing agreement and issue of work order, his earnest money deposit will be forfeited.
6. The decision of Chairman & Managing Director, MSWC about any matter or dispute about the contract will be final and binding on the bidder as well as MSWC.
7. Any compensation or sums payable by the bidder to the MSWC, under the terms of this contract will be deducted from his bill / security deposit.
8. No tender will be considered unless submitted in the prescribed form.
9. Conditional tenders will not be considered.
10. Price escalation will be not being admissible on any account whatsoever.
11. MSWC reserves the right to terminate the contract any time during execution period if the performance or progress of the work is not found satisfactory.
12. If the contractor fails to complete the work in given time, MSWC may terminate his contract after giving him opportunity.
13. MUX has to be installed within MSWC premises.
14. Internet bandwidth has to be provided by the bidders filtering spyware and viruses at gateway level itself.
15. Bandwidth supplied should be in loop to ensure redundancy and maximum uptime.
16. As per MSWC requirement bandwidth of lease line will be consider.
17. Bidder should provide minimum 32 live IP's or more as per MSWC's requirement for online applications.
18. The Internet connectivity leased line should have fully dedicated (1:1), unshared & High Quality symmetric bandwidth without any compression factor through Optical Fiber.
19. The ISP will also be responsible for any civil / electrical work etc. involved for completion of project and obtaining the necessary permission from the respective authorities. MSWC is not responsible for obtaining any such permission.
20. Service Review Reports & Software
The bidder shall provide following reports on the web for reviewing service parameters.
 - Actual bandwidth
 - Summary of usage weekly, monthly & quarterly.
 - Monthly network bandwidth availability

21. The bidder shall provide web based interface capable to provide the following reports at the server administrator level in MSWC, Pune

Bandwidth Utilization (in Mbps), Bandwidth Utilization(in frames), Errors (frames/sec), Discards (frames/sec), Non- unicast (frame/sec), Bandwidth Availability, Packet loss (in %), Latency

22. Service Support

The bidder should provide support for trouble shooting on 24X 7 X 365 basis so that the maximum availability of the Internet connectivity is ensured.

23. Uptime

99% uptime on 24X 7 X 365 basis from MSWC, Pune terminal point to ISP location. Deduction shall be made from quarterly charges on pro-data basis for connectivity down time beyond 1% during the quarter.

24. Trouble Shooting :

Bidder shall respond with a solution within an hour of reporting of a problem and restore satisfactory operation within maximum of four hours.

25. Service Performance

The following SLA parameters should be adhered to:

- a) Packet Loss < 1%
- b) Domestic Latency < 70 Millisecond during peak traffic hours
- c) Circuit availability 99.9% (calculated on quarterly basis)
- d) Average latency should not be more than 350ms up to ISP's 1st Tier 1 peering point
- e) The interface would be an Ethernet.

The bidder should furnish a detailed network/ schematic diagram of total proposed solution showing connectivity from ISP's gateway Terminal Point to MSWC Pune Last Mile connection.

3) **Earnest Money Deposit. (EMD)**

- The Bidder shall furnish as part of its bid an Earnest Money Deposit in the form of a DD drawn in favor of Maharashtra State Warehousing Corporation, payable at Pune for an amount of **Rs. 5,000/- (Five Thousand only.)**
- The EARNEST MONEY DEPOSIT shall be in Indian Rupees only.
- Unsuccessful bidders EARNEST MONEY DEPOSIT will be discharged / refunded as promptly as possible but not later those 30 days after the decision of the commercial bid is taken.
- The successful bidders EARNEST MONEY DEPOSIT will be discharged only after the completion of the contract papers and on submission of security deposit.

- The EARNEST MONEY DEPOSIT shall be forfeited if a Bidder withdraws its bid during the period of Bid Validity specified by the Bidder on the Bid Form or in case of a successful Bidder, if the Bidder fails.

4) **Security Deposit –**

The successfully bidder will have to pay Security Deposit @5% of total final cost of Contract (including all) which will be refunded after expiry of warranty period. MSWC bank details for the same is communicate separately to the successful agency.

5) **Tender form cost –**

The Bidder will have to pay tender form fee **Rs. 1000/- plus 18% GST extra i.e Rs. 1180/- (One thousand one hundred eighty only.)** in form of demand draft of any Nationalized Bank / Scheduled bank drawn in favour of Maharashtra State Warehousing Corporation payable at Pune which is non-refundable.

6) **Period of Validity of Bids**

- Bids shall be valid for 120 days after the date of bid opening. Bid valid for a shorter period shall be rejected by the Tendering Authority as non-responsive.
- In exceptional circumstances, the Tendering Authority may solicit the Bidders consent to an extension of the period of validity. The request and the responses there to shall be made in writing.
- Bid evaluation will be based on the bid prices without taking into consideration the above changes.

7) **Period of contract**

The period of contract initially for 2 (Two) years. If contractor works satisfactorily the contract may be extended for further one year with same rates and terms & conditions.

8) **Contents of Envelopes.**

a) **Technical Envelope.**

1. Demand draft of Earnest Money Deposit.
2. Demand draft of tender form fee.
3. GST Registration Certificate.

4. Company PAN Card
5. Companies Registration Certificate or Partnership Deed duly registered in case of firms.
6. Bidder should have installation base of 30/40/45 mbps internet leased circuits in Pune provide documentary evidence of the same.
7. Bidder should be class A ISP, provide certificate for the same.

b) Commercial Bid

1. Commercial bid of the above said tender only.

Bidder should write full name of the work on top of the envelope and shall write his full address at bottom left hand corner of the envelope and which should reach the office of tender Section, MSWC on specified date and time. Offer received after this time and date will not be considered in any case.

9) BID OPENING AND EVALUATIONS OF BIDS.

c) Technical Evaluation.

1. Opening of Bids by "THE TENDERING AUTHORITY", will open all bids
2. If all the documents mentioned for the technical envelop are not enclosed in Technical Envelop the tender will be summarily rejected.
3. After the opening of technical envelopes the evaluation committee will do the preliminary scrutiny of the tender documents. If all the documents mentioned in the relevant clause are attached the tender document will become eligible for detailed scrutiny. In the detailed scrutiny all documents submitted will be examined in detail to test for the authenticity and validity of information submitted.
4. If the EMD is submitted in a bid document by the bidder then only he will be eligible for technical evaluation.

d) Evaluation Of Commercial Bids

1. The commercial bids of only technically successful bidders will be opened.

10) **Payment Terms:-**

- 1) Payment will be paid on quarterly basis at the end of each quarter after completion of work as mentioned in tender document.
- 2) Payment will be released within fifteen days from the date of submission of bill by the bidder.

MAHARASHTRA STATE WAREHOUSING CORPORATION

COMMERCIAL BID

Date:

To,
The Chairman & Managing Director,
Maharashtra State Warehousing Corporation,
Pune.

Sir,

Having examined the Bidding Documents the receipt of which is hereby duly acknowledged, I / We, the undersigned, offer to supply / work as service providers as mentioned in the scope of the work and technical specifications and in conformity with the said bidding documents for the same.

Our Offer is

Sr. No	Particular	Price (INR) (For One year)	GST %	GST amount	Total (Incl. all taxes)
1	2	3	4	5	6 = 3 + 5
1	40 Mbps 1:1, internet bandwidth for MSWC.				

I / We undertake that the prices are in conformity with the specifications prescribed.

I / WE agree to abide by this bid for a period of **120 (One hundred Twenty only)** days after the date fixed for bid opening and it shall remain binding upon us and may be accepted at any time before the expiry of the period.

Until a formal contract is prepared and executed, this bid, together with your written acceptance thereof and your notification of award shall constitute a binding Contract between us.

We understand that you are not bound to accept the lowest or any bid you may receive.

We agree to the terms and conditions mentioned in the Tender document.

Date:-

Bidder Signature and stamp